**We Respect Your Privacy**

Saint John’s Program for Real Change is committed to respecting the privacy of its financial and in-kind donors, and volunteers, whether the donation is made online, by mail, or any other method. When you make a financial or in-kind donation or volunteer at Saint John’s Program for Real Change, you provide your name and contact information. Financial donors provide standard payment information including, in many circumstances, credit card data. We protect your information in a variety of ways, as described below.

We use industry standard safeguards to protect your information. Many donors use credit cards for donations. We protect the security of credit card transactions using a number of measures such as encryption, access controls, network firewalls, and physical security. These measures make it extremely difficult for anyone to intercept the credit card information you send to us. When we work with other companies to process credit card transactions, those companies also use encryption and other appropriate security measures.

We will not sell, share or trade our donors’ personally identifiable information with any other entity, except as described below. In addition, we will not send mailings to our donors on behalf of other organizations, unless a donor has given us specific permission to do so. Saint John’s Program has vendors that assist with processing and managing donations and donor data. We give these vendors access to donor data. Our vendors are bound by strict confidentiality rules and are permitted to use donor data only to support Saint John’s Program for Real Change’s operations.

**Our Commitment**

For more information about the Saint John’s Program’s commitment to privacy, including how to unsubscribe from Saint John’s communications, please see our main Privacy Policy »

**Main Private Policy**

**Our Commitment to Privacy**

Saint John’s Program respects the privacy of every visitor to our websites and every user of our mobile apps. Your privacy is a priority, and we go to great lengths to protect it. This Privacy Policy describes how we collect and use information about our online visitors. We know you care about your information and we want you to be fully informed about our practices.

This Policy may be changed or updated from time to time. By visiting Saint John’s Program at one of our websites or using one of our mobile apps, you accept the practices described in this Policy.

See privacy information for financial and in-kind donors.

**The Data We Collect**

Our websites and mobile apps provide convenient ways for you to access our services and learn about important Saint John’s Program opportunities and events. We collect information about our online visitors both directly from our visitors and indirectly from other companies that provide data to us. We use this information to communicate with our supporters and clients and process their transactions. We do not sell it to other organizations.

When you use our websites or apps to make a financial contribution, register for a special event, sign up to volunteer, apply for a job, we may ask you for your name, address, phone number(s), and other information relevant to the transaction. We will ask for standard credit card information when you make a financial donation or make a purchase.

We obtain information about our online visitors from other sources as well. For example, we engage vendors that provide contact information and other data. We use this data to help us engage with people who may be interested in participating in Saint John’s Program for Real Change activities or contributing to the Saint John’s mission.

We also collect non-personal information about our online visitors using “cookies”, pixels, web beacons, and other technologies that operate automatically when you visit our website. We use this information to give our website visitors a more relevant online experience and to help us make website improvements. The information helps us understand which parts of our websites are the most popular, where our online visitors are going, and how long they spend there. If you do not want us to collect information using cookies, you can disable this function in your browser. If you block cookies from us, however, you may not be able to see personalized content and our website may not function optimally.

**How We Secure Data**

We use a variety of security measures to protect your data. We maintain physical, electronic and procedural safeguards to help prevent unauthorized access to and improper use of personally identifiable information.

We protect the security of credit card transactions using a number of measures such as encryption, access controls, network firewalls, and physical security. These measures make it extremely difficult for anyone to intercept the credit card information you send to us. When we work with other companies to process credit card transactions, those companies also use encryption and other appropriate security measures.

No website or electronic data can ever be completely secure, but we are always working to maintain up-to-date and appropriate security mechanisms.

**How We Use Your Information**

If you provide Saint John’s Program with personal information when you visit our websites or use our mobile apps, we may use the information in our programs and activities. We may enter your information into one of our databases so we can contact you to obtain your input, provide information about our programs and events, request donations, or provide a more personalized online experience.

Saint John’s Program does not sell, trade, or share our donors’ personally identifiable information with any other entity, except as described below. We do not send mailings to our donors on behalf of other organizations unless the donor has given us specific permission to do so.

On occasion, Saint John’s may share your information with our vendors and other partners that help us with our activities and programs. For example, we share information with vendors that help us fulfill orders, manage data, and process donations and credit card payments. These vendors are bound by strict confidentiality rules and are permitted to use the information only to support Saint John’s operations. We also disclose information as required by law.

We Care About Doing it Right

Saint John’s is committed to accuracy and precision in processing your information. We have procedures to check for errors, and our systems are periodically audited to make sure we process your information securely and accurately.

If you need to contact us to review your information or make corrections, please contact us at [info@saintjohnsprogram.org](mailto:info@saintjohnsprogram.org) or by calling us at 916-453-1482.

**Contact Us About Privacy**

To let us know how you would like us to contact you, or to opt-out of receiving phone calls, e-mails, texts or mail from the Saint John’s Program for Real Change, email the following addresses:

Financial Donor Unsubscribe: [development@saintjohnsprogram.org](mailto:development@saintjohnsprogram.org)

Volunteer Unsubscribe: [volunteer@saintjohnsprogram.org](mailto:volunteer@saintjohnsprogram.org)

If you have questions about this Privacy Policy, you may send us an email at info@saintjohnsprogram.org write to:

Saint John’s Program for Real Change

2443 Fair Oaks Blvd, #369

Sacramento, CA 95825-7684

Attention: Chief Development Officer